

Article (19)

A. The ASE shall maintain an electronic performance log for all the brokers which offer the ITS - in accordance with a form approved by the JSC- includes the following data and information for each Broker;

1. The date, time and duration the ITS is unavailable for its clients for any reason.
2. A description of the ITS outage.
3. A description of the procedures taken to correct the ITS outage.
4. Clarification of the ITS outage causes.

B. The ASE shall submit the log and its updates to the JSC on a monthly basis.