Name of service

Technical support for Market Watch online program

Division

ICT Operations and Technical Support

Recipients of Service

ASE Members

Available Forms to Perform Service

None

Service Description

The ITC department installs or removes Market watch program on the Brokerage firms or investors computers, in addition to providing technical support if needed.

Conditions of Service

ASE membership is compulsory for brokerage firms and commitment to meet all the requirements to obtain the program, while investors should sign special agreement to get this service.

Required Documents

None

Steps and procedures for implementing the service

The interested party in this service sends an official letter to the ASE clarifying what type of information required and the purpose of usage. Then, the ASE will study the request and reply to it. For approved request, an On-line trading data agreement will be signed between the ASE and the service requester

Service Fees

None

Approximate Time for Completing the Service

After completing all required procedures

Contact Details

Information & Communications Technology Dept. / ASE

- Tel : 0096265664109
    - Ext. 1601/1602/1609

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