

**Name of service**

Back-up Trading floor at the ASE

**Division**

ICT Operations and Technical Support

**Recipients of Service**

ASE Members

**Available Forms to Perform Service**

None

**Service Description**

ICT Department provides trading screen for every brokerage firm in the Back-up Trading floor at the ASE main building for emergency cases that cause abnormal discontinuity in using trading services installed on broker's devices.

**Requirements and Conditions of Service**

Abnormal discontinuity of trading services at the brokerage firm offices, due to defects in communications lines or devices.

**Required Documents**

None

**Steps and procedures for implementing the service**

After contacting the ASE, the ICT Department and in coordination with the Listing and Operations Department checks the broker's problem and activates the broker's dedicated screen at the backup trading floor.

**Service Fees**

None

**Approximate Time for Completing the Service**

Immediately.

## **Contact Details**

Information & Communications Technology Dept. / ASE

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